

As per ISO 9001:2015 Standard, the Management of **Cena Interpipes Srl**, respecting the Company's own values, aims to achieve the highest quality standards for the affirmation and realization of the objectives that have historically been the guiding principles of the organization :

- **Customer satisfaction;**
- **excellence of the quality of the product;**
- **safety and health;**
- **protection of the environment;**
- **continuous improvement and thinking based on risk, for management of the Company Quality System.**

The Board of **Cena IP** recognizes the importance of this policy and is fully committed to verify that the policy is spread at all levels, well known and maintained by the persons in charge, fully applied and kept updated.

The Policy is built and based on:

1. Vision

The continuous research of excellence in the most significant and strategic parameters as:

- competitiveness for the quality of materials and supplied products, price, creativity and service rendered to the customer through the understanding of their needs and expectations, developed with constant and careful control.
- Development of strong commercial attitude that inspires and distinguishes Company activity over the time .

2. Mission

The mission of **Cena IP** is based on the following strategic points:

- The research of profitability of the invested capital in a constant perspective of development.
- Customer satisfaction through a coherent relationship to the statements of strategic vision.

3. Values

To achieve the chosen Vision and Mission, the Management is committed in building a "culture of quality", through the implementation and sharing of the ethical values at all levels of the Company.

Values, referred to customer are:

- Listening, collaboration, reliability, innovation, competitiveness, transparency, competence and entrepreneurship

Values, referred to employees are:

- Loyalty, belonging, responsibility, professionalism, transparency, openness to comparison, attention to safety, respect for the environment, personal fulfilment, mutual respect, recognition of authority, flexibility.

The Management undertakes to provide products and materials to meet the expected, implicit and obvious needs of the Customer, in accordance with the contractual obligations, the mandatory regulations, the product specifications and the QMS itself.

The responsibility and the elements of control necessary for the realization, maintenance and improvement of the QMS are described in the "General Procedure".

QMS program is in accordance with Standard ISO 9001 (UNI EN 9001) 2015 edition.

What is included in the Program is part of the choices and strategies of the Management, and therefore constitutes a precise obligation for all the employees, in relation to their duties and responsibilities, to ensure compliance with the requirements of the customer and prevent, rather than detect, non-conformities.

Achieving the desired quality requires the commitment and participation of all members of the organization at all levels. Responsibility for Company management lies with and belongs to the General Management (PRE).

The Company's quality management includes and requires strategic planning and the provision and allocation of adequate resources aimed at quality.

The organizational structure, the definition of responsibilities, the procedures and the resources put in place for the management of the Company constitute the Quality System..

All managers are responsible for identifying and analyzing problems related to products and services provided to customers, processes and the Quality System in general, with the aim to find, recommend and provide the most appropriate solutions in compliance with the Quality Management Program and Customer requirements and to verify their implementation, effectiveness and efficiency.

The undersigned will define the measurable objectives annually, to evaluate the implementation and effectiveness of this Quality Policy.

Brescia, 30th March 2018

The President of the Board of Directors
Ing. Francesca Cena

